

Guest  Key

# MOBILE ACCESS

Enter your hotel room with your mobile



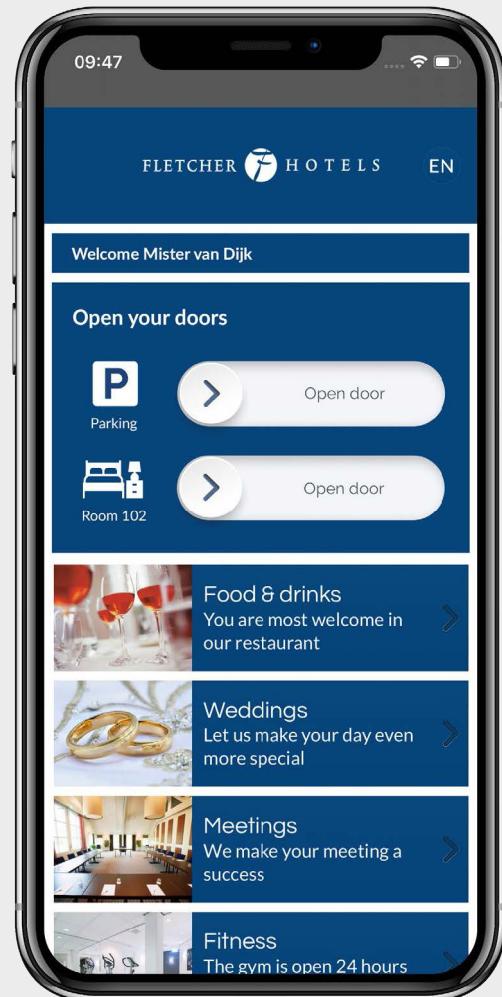
Using: GuestKey – IDPMS - Hotek cloudsloten

Version 1.1 2020



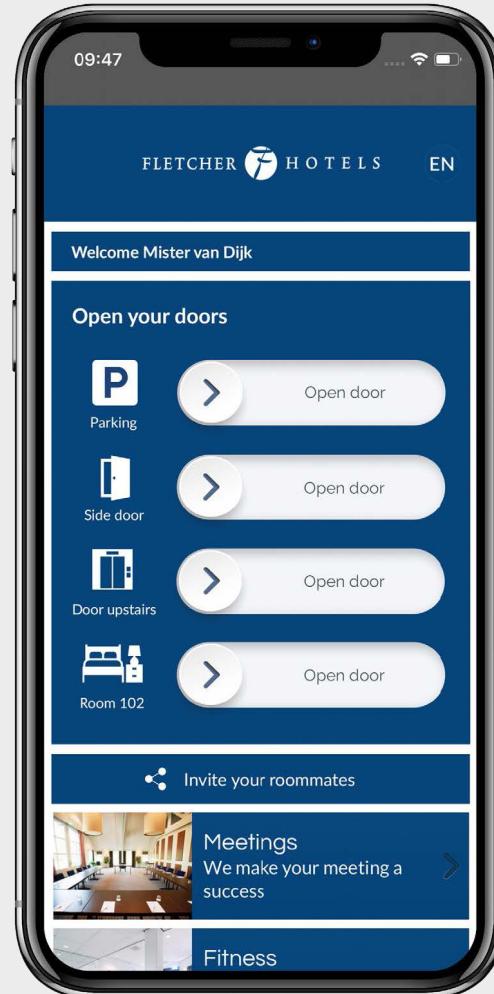
# HOW DOES IT WORK?

1. Guestkey is connected with IDPMS: Guest is checked in using IDPMS.
2. Within 1 minute an e-mail is sent to the guest with a smart link.
3. When the guest clicks on the smart link a browser will open and he will see the doors he has access to and can open them using the sliders.
4. A guest can forward the e-mail to his companions to give them access to the same room.



# BUSINESS LOGIC

1. When a room change is made in IDPMS the access to the room is also changed in Guestkey within 1 minute.
2. When the length of the stay is changed the access to his room is changed accordingly within 1 minute.
3. When the e-mail address in IDPMS changes after check-in the guest will again receive an e-mail with a smart link.
4. After checkout access is immediately revoked.



# E-MAIL

1. E-mail sent to guests is custom in the style of the hotel.
2. We can use the name of the guest and also show him the room number he has access to.

Your room is ready ▶ [Inbox](#) x

 aan mij ▼

XA Engels ▼ > Nederlands ▼ [Bericht vertalen](#)

Dear Jan van Dijk,

Welcome to our hotel! We look forward for your stay. Your **room 102** keys are ready. Click on the button below to get access to your keys.

 [Access to your keys](#)

Kind regards,  
Emma



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# CONTACT

## ANY QUESTIONS?



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GuestKey is a fully cloud hosted platform with which you are always able to communicate directly with your customer, colleague or guest. It is easy to make real time changes to the web app, for example to upload new promotions or important messages. But also everything to properly inform the recipient. GuestKey also offers an excellent opportunity to generate sales, directly via the app interface.

