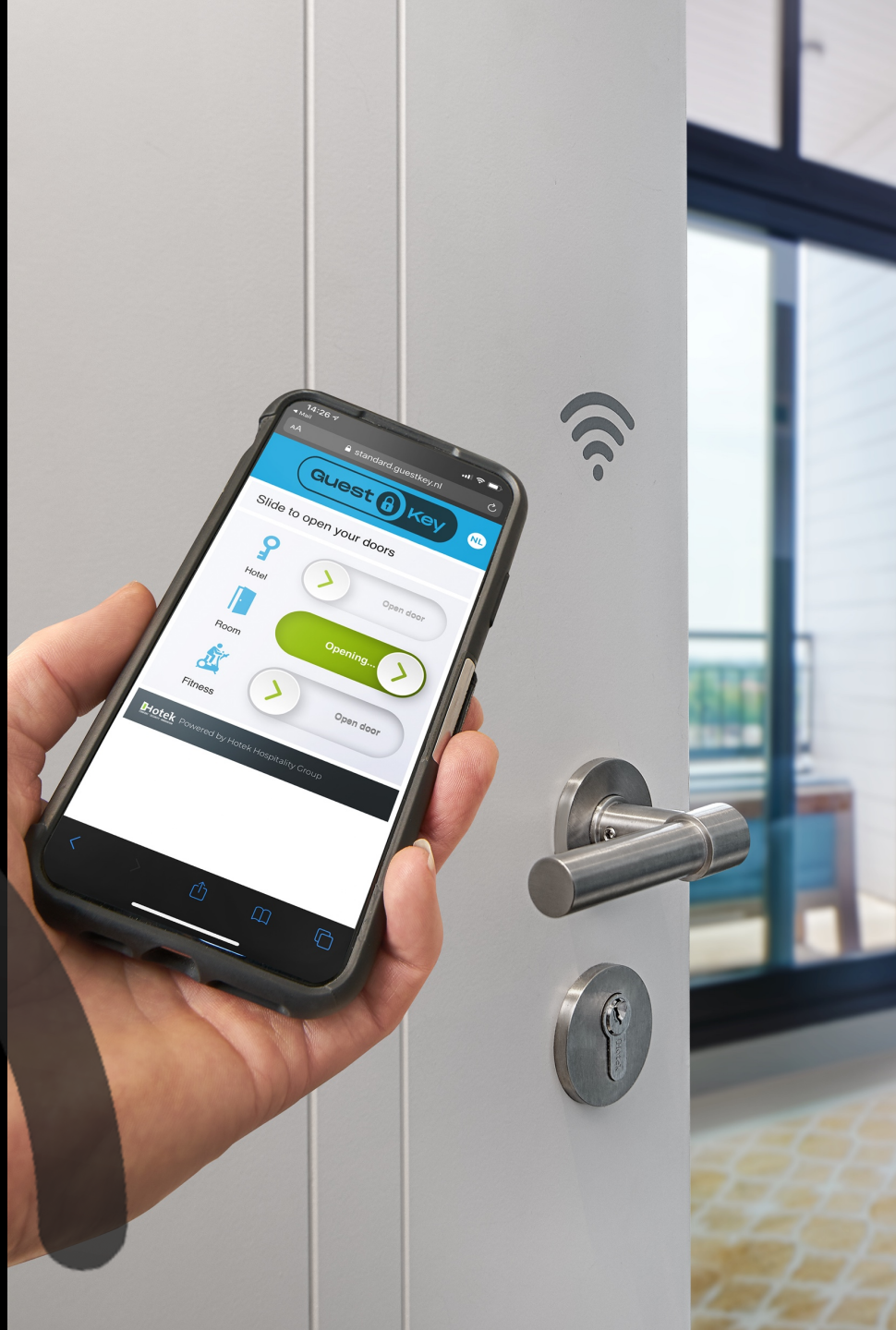# MOBILE ACCESS

Enter your hotel room with your mobile
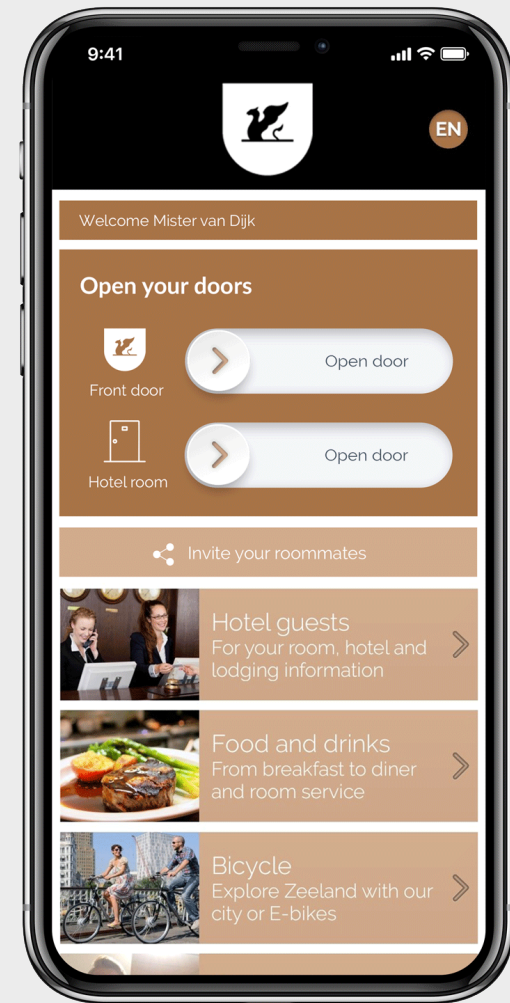
Using: GuestKey - Mews - Hotek

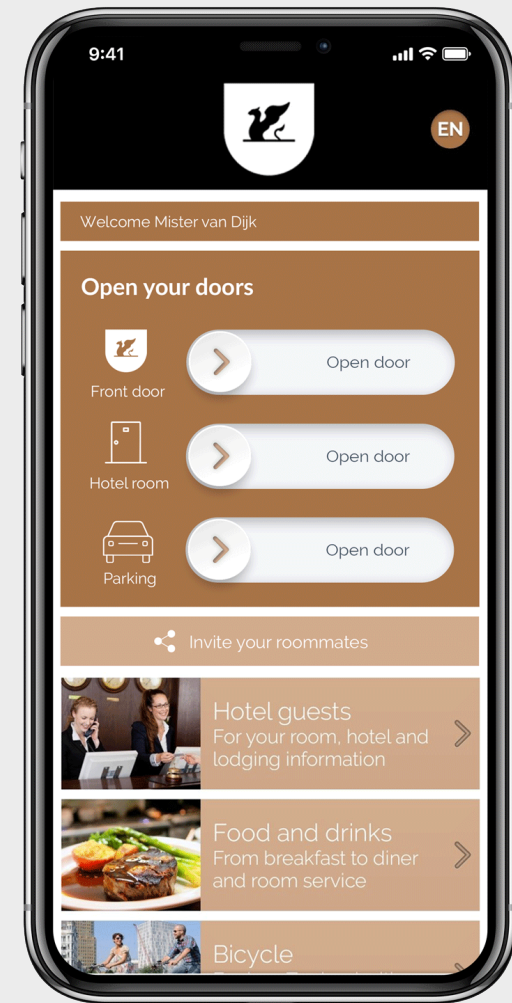Version 1.0 2020

HOW DOES IT WORK?

GuestKey is connected with Mews:

1. Guest is checked in using Mews.

2. Within 1 minute an e-mail is sent to the guest with a smartlink.

3. When the guest clicks on the smartlink a browser will open and he will see the doors he has access to and can open them using the sliders.

4. A guest can forward the e-mail to his companions to give them access to the same room.
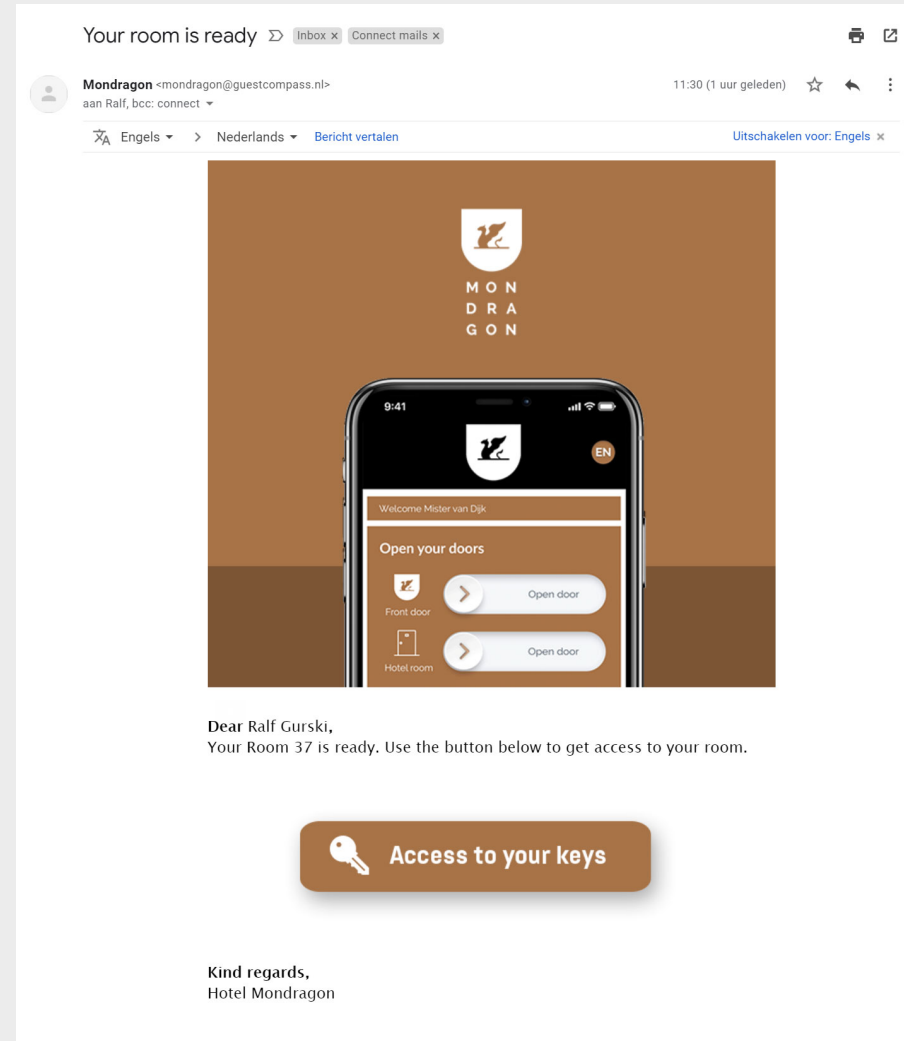
BUSINESS LOGIC

1. When a room change is made in Mews the access to the room is also changed in GuestKey within 1 minute.

2. When the e-mail address in Mews changes after check-in the guest will again receive an e-mail with a smart link.

3. After checkout access is immediately revoked.

4. When the length of the stay is changed the access to his room is changed accordingly within 1 minute.

Guest Key

E-MAIL

1. E-mail sent to guests is custom in the style of the hotel.

2. We can use the name of the guest and also show him the room number he has access to.

Your room is ready ⟫ Inbox × Connect mails ×

Mondragon <mondragon@guestcompass.nl>   11:30 (1 uur geleden)
aan Ralf, bcc: connect ▾

Engels ▾   >   Nederlands ▾   Bericht vertalen   Uitschakelen voor: Engels ×

Dear Ralf Gurski,
Your Room 37 is ready. Use the button below to get access to your room.

Access to your keys

Kind regards,
Hotel Mondragon

CONTACT

ANY QUESTIONS?

Telephone:
+31 (0) 76 50 24 750

E-mail:
info@hotek.nl

Address:
Munnikenheiweg 27
4879 NE Etten-Leur
The Netherlands

GuestKey is a fully cloud hosted platform with which you are always able to communicate directly with your customer, colleague or guest. It is easy to make real time changes to the web app, for example to upload new promotions or important messages. But also everything to properly inform the recipient. GuestKey also offers an excellent opportunity to generate sales, directly via the app interface.

Guest Key